

AGENDA

Lunenburg County Multi-Purpose Centre Corporation

April 18, 2024 5:30 pm

Held in the meeting room, LCLC

- 1. Call to Order**
- 2. Information Sharing (Questions by board members and attending members of the public)**
- 3. Approval of Agenda**
- 4. Approval of Minutes: February 2024**
- 5. Business Arising from Minutes & Unfinished Business**
 - 5.1 Sound System
- 6. Correspondence**
- 7. New Business**
 - 7.1 2023/24 deficit
 - 7.2 EV Chargers
 - 7.3 Below Grade Rooms
 - 7.4 NS +55 plus games
 - 7.5 Board Responsibility
 - 7.6 Internet
- 8. Information/Updates**
 - 8.1 General Manager's Monthly Report attachment
 - 8.2 Aged Receivable attachment
 - 8.3 Financial Statements attachment
- 9. In Camera**
- 10. Next Meeting – Thursday, June 20, 2024 at 5:30 pm**
- 11. Adjournment**



General Manager Report

Facility

Aquatics

- To facilitate planned maintenance, the aquatic center will be closed on one Monday each quarter, with one of these dates coinciding with the yearly pool closure weeks.
- The pool is scheduled to undergo yearly maintenance from June 24th to July 5th.
- The play pool has experienced lower temperatures and is struggling to maintain its recommended temperature. Weather permitting, the pool will be closed on April 22nd to clean the outside air coil on AHU3, which will hopefully resolve the temperature struggles.
- Due to an air leak, the aquatic inflatable has been temporarily removed from the schedule. However, patrons continue to enjoy the diving board.

Energy Reduction Upgrade Project

- The data logger has been successfully installed and is now capturing data. We anticipate the need to capture additional data once the ice is back in place.

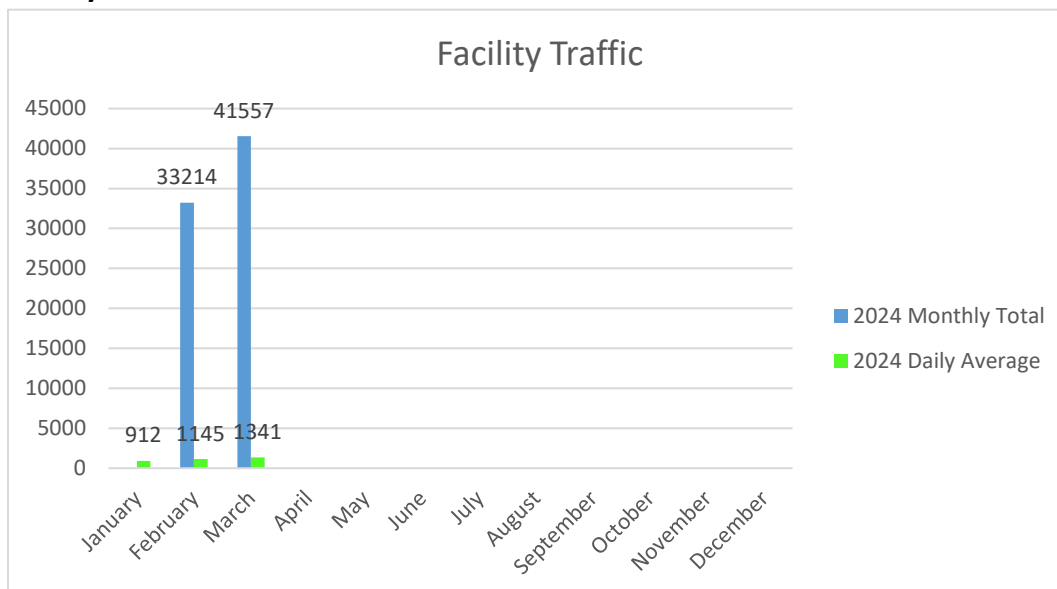
Loss of Phase Protection Project

- This project was quoted out in the 2023/24 budget, we are moving forward with this, however we are waiting on parts to arrive.

Aquatics Project

- We are on track to have three out of the four components of the Aquatics project completed by July 5th.

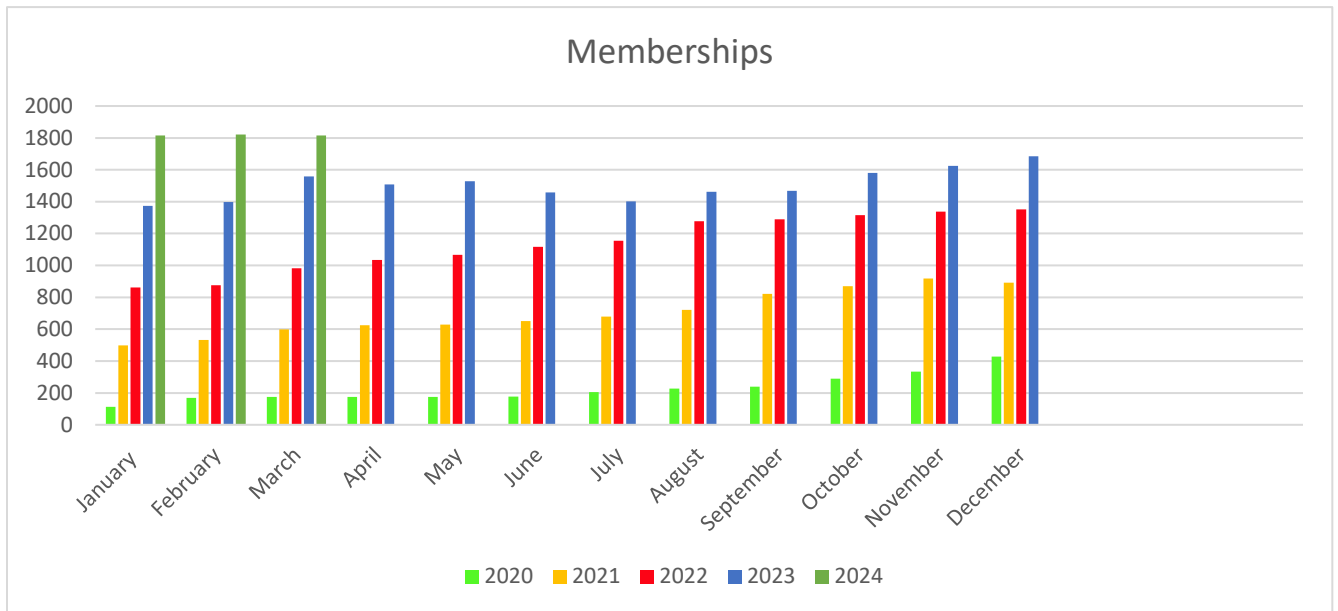
Facility Traffic



13,857 people visited the LCLC during March break 2024.

Memberships

We are in the process of developing marketing materials for our membership program and updating our web content. Additionally, we are moving forward with a planned price increase and will be communicating this to our members this week. It's noteworthy that memberships appear to be stabilizing after many years, indicating that we may be nearing capacity for the facility.

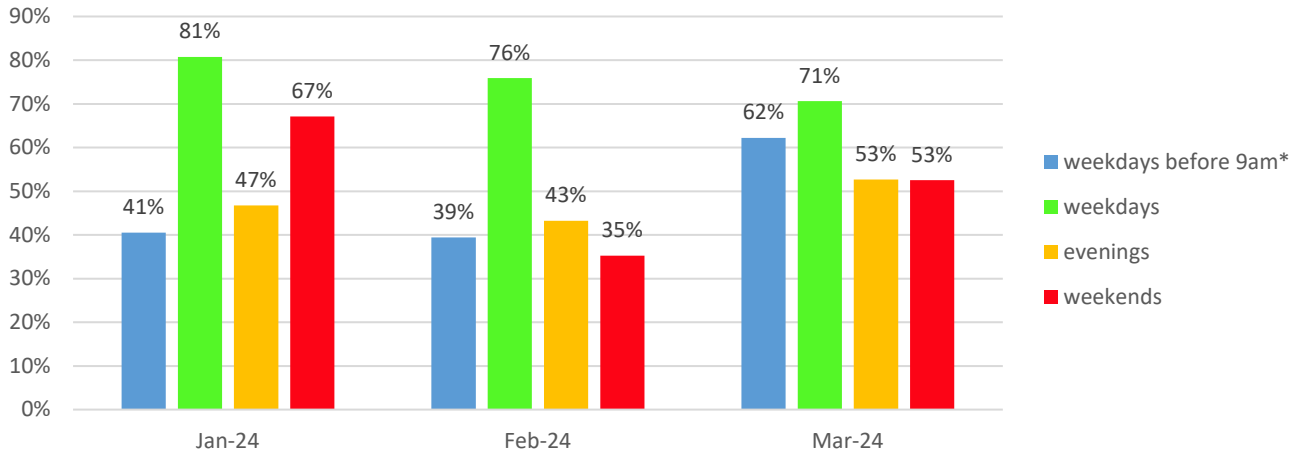


Programming

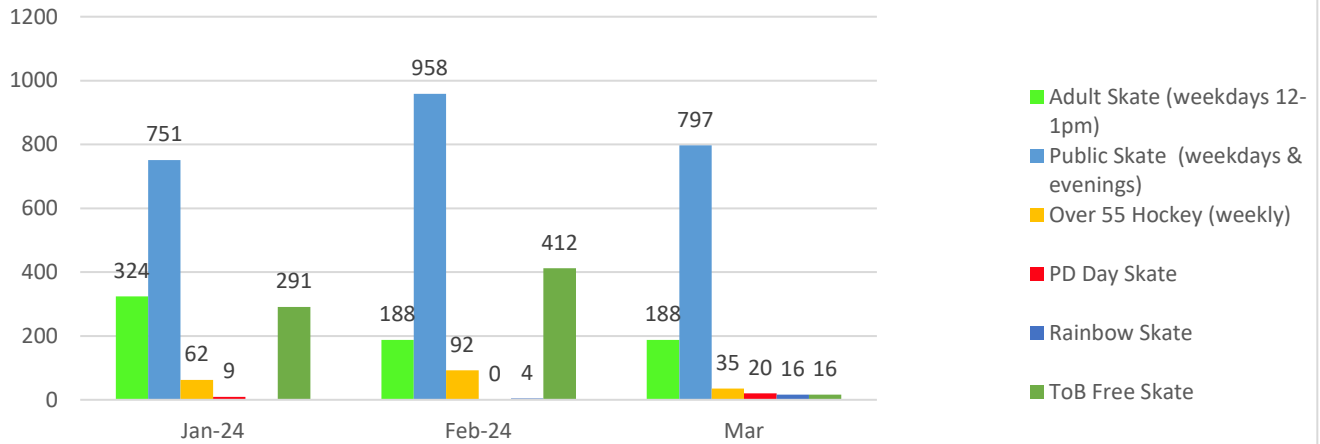
Spring swimming lessons have 74% of our available spaces sold out. Additionally, all Private (13) and Semi-Private (4) lessons have reached full capacity. We are resurrecting the swimming lesson survey and will be distributing it to parents and participants at the end of this session.

The introduction of early morning and weekend classes in March has been warmly received by our patrons, enhancing the variety of our programming offerings. We are currently developing a program survey to gather feedback on active living classes, which will be distributed in May. Additionally, in response to heightened requests for open studio time in the active living studio, we are creating a protocol to prioritize member safety while still providing this benefit.

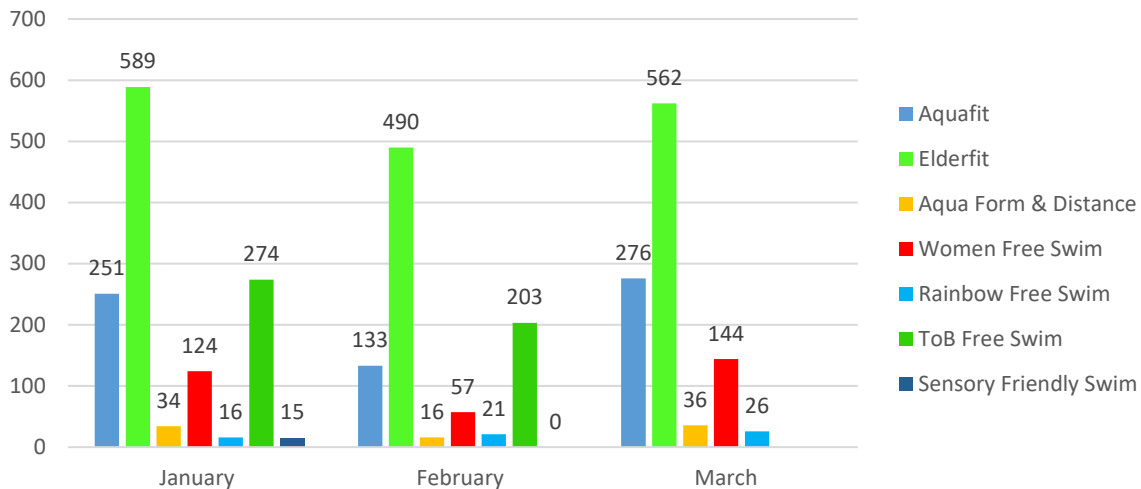
Active Living Program Capacity



Skating



Aquatics



Events

South Shore Junior B Lumberjacks Play-Offs | March 6th / 7th / 22nd / March 5th / March 6th

Attendance: 1300 / game

The Lumberjacks continue to bring a ton of excitement to the facility as they progress through Round 2 of playoffs. We have been seeing capacity reached at games since early March bringing a whole level of excitement to the facility.

Impacts: Our team has been working very hard not just during games but also in advance. Our concessions staff has been adapting to having both the main canteen and the mobile bar open during games. This has prepared us for future busy events as we grow in efficiency for re-stocking and handling large line-ups. We have welcomed an individual to the team who helps stock products during the game which has helped. Guest Services has been very busy selling tickets for the games both in advance and day of. To adapt to the added volume of attendees we have opened the Lower Parking Lot during games and purchased signage to direct patrons.

Opportunities: Further improvement of our concessions offering, to decrease wait times and increase patron happiness. Continued use of the Lower Parking lot during large-scale events will help to inform our patrons that it is an option and reduce illegal parking along Cook Rd. and out front on North Park St.

Gary L. Wentzell Tournament | March 11th -16th

We were thrilled to welcome back the Gary L. Wentzell tournament hosted by the SSMHA.

Over 15 games were hosted at the LCLC in addition to other local arena's.

Impact: Events like this draw a fresh audience to the facility, with families traveling from outside the county to attend. This provides an excellent opportunity for youth to engage in a regular tournament.

Opportunities: There is potential to create tournament packages offering participants access to the aquatic center during the tournament week. Additionally, we can explore developing active living programming tailored for parents/guardians while they are on-site.

South Shore Regional Science Fair | March 27th -28th

Attendance: 65 Student Booths, Grades 6-12

Area of Building Utilized: Meeting Room, Multi-Purpose Room, Library Resource Room and Galleria

We were pleased to welcome back the SSRCE Science Fair to the facility this year. The event has been taking place at the facility for several years and continues to grow.

Impact: Events such as this bring a new audience to the facility, youth who may not have had the chance to visit before but also their friends and family. Additionally SSRCE Science Fair recruits judges and workshop coordinators from outside of the South Shore introducing the facility and offerings.

Opportunities: There is an opportunity to utilize other areas of the facility for student work shops next year, this could include Dry Land Training, Outdoors or the Active Living Studio. Another opportunity may be creating a space for students to eat lunch as opposed to sitting in hallways which we experienced this year.

Upcoming Dates:

April 22 nd	Pool closed in am for maintenance – weather dependent
April 27 th	LCLC Spring Market
May 9 th & 10 th	SSRCE Heritage Fair
May 14 th	Shore Lunch Food Truck – 11am-2pm weekly over the summer and fall
May 17 th	Canada's Circus Spectacular
May 20 th	Victoria Day – open 9am-5pm
May 27 th & 29 th	Summer registration opens
June 8 th	TOB Community Connections Day
	Craft Beer and Cider Festival
June 24 th - July 5 th	Pool closed for maintenance
June 27 th	Parkview Grad
July 8 th -21 st	Ice out